

# EMPLOYABILITY SOFT SKILLS COURSE OVERVIEW





**General Employability / Soft Skills**

The Employability Skills micro-credential was built in partnership with the National Technical Honor Society to exclusively offer MajorClarity users a free course covering the foundational knowledge and competencies of soft skills and general employability skills for students. Soft skills are an essential part of Career & College Readiness and helping prepare students for a successful future.

**Course Length:** 3-4 Hours  
**Status:** Started  
**Partner:** National Technical Honor Society



## Course Description

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- **Partner:** National Technical Honor Society
- **Target Audience:** Grades 9-12
- **Course Length:** 3-4 Hours

## Core Competencies

CATEGORY	#	COMPETENCY	SUBCOMPETENCY
Intrapersonal Skills	1	Mindsets	1.1 Growth Mindset
			1.2 Professionalism
	2	Character Traits	1.3 Ownership & Initiative
			2.1 Adaptability
		2.2 Perseverance & Grit	
		2.3 Self-awareness & Regulation	
		2.4 Workplace Ethics	
Cognitive Skills	3	Critical Thinking Skills	3.1 Problem-solving
			3.2 Decision-Making
	4	Resource Management Skills	4.1 Organization & Goal Setting
4.2 Time & resource management			
4.3 Systems Awareness			
Interpersonal Skills	5	Communication Skills	5.1 Observant Participant
			5.2 Articulate Speaker
			5.3 Effective writer
	6	Collaboration Skills	6.1 Empathy & Social Awareness
			6.2 Assertiveness
		6.3 Networking	
		6.4 Conflict Management	
		6.5 Team Player	

## Suggested Use Cases

- Incorporate into high school career prep/planning courses such as:
  - Career Investigations
  - Education for Employment (EFE)
- Embed into first level courses for pathway sequences that culminate in industry placements, such as:
  - Teachers for Tomorrow I (pre-req to feeder school practicum placement in TFT II)
  - Culinary Arts I (pre-req to practicum experience)
- Preparation and/or a pre-requisite for students interested in school-specific WBL opportunities or electives
- Consider incorporating as a unit in all English 12 courses, especially post-AP/state testing window

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## Course Outline

### INTRODUCTION

- Navigating the Course
- What are Employability Skills?

### GROWTH MINDSET

- Understanding Self-Efficacy Part 1
- Understanding Self-Efficacy Part 2
- Self-Efficacy And Personal Success
- Professional Growth
- Maintaining Your Credentials
- Update Your Portfolio

### PROFESSIONALISM

- Dressing for Success
- Workplace Conduct
- Social Media Do's and Don'ts

### OWNERSHIP AND INITIATIVE

- Taking Ownership
- Deliverables and Outcomes
- Dependability
- Barriers to Productivity

### ADAPTABILITY

- Managing Transitions
- Responding to Changes
- Accepting Feedback

### PERSEVERANCE AND GRIT

- Maintaining goal-directed action
- Identifying Impact of Perseverance

### SELF-AWARENESS AND REGULATION

- Understanding Personal Strengths
- Connecting Strengths w/Career Paths
- Impact of Emotional States

### WORKPLACE ETHICS

- Organizational Policies
- Supervision Structure
- Documentation

### PROBLEM SOLVING

- Identify The Problem
- Gather Data
- Analyze Data
- Identify Trends
- Develop and Propose Solutions

### DECISION MAKING

- Decision Making

### ORGANIZATION, GOAL SETTING AND TIME MANAGEMENT

- Develop Goals
- Plan and Prioritize
- Plan Regularly
- Monitor Progress

### SYSTEMS AWARENESS

- Understanding Organizational Systems
- Improvements to Organizational Systems

### OBSERVANT PARTICIPANT

- Nonverbal Communication
- Active Listening
- Being A Keen Observer

### ARTICULATE SPEAKER

- Know Your Audience
- Get To The Point
- Speak Clearly

### EFFECTIVE WRITER

- Writing In The Workplace
- Who Are You Writing For?

### EMPATHY AND AWARENESS

- Different Viewpoints
- Understanding Others
- The Importance of Empathy

### ASSERTIVENESS

- Be Assertive
- Assertiveness & Outcomes

### NETWORKING

- Developing Relationships
- Utilizing Relationships

### CONFLICT MANAGEMENT

- Conflict Management Styles
- Conflict Resolution & Outcomes

### TEAM PLAYER

- Healthy Team
- Building Connections
- Contributing To Team Goals
- Roles & Team Structure

### FINAL ASSESSMENT

- **Final Assessment**
- Congratulations!